Ordering is Easy

Call Toll-Free 800-365-1311

Call us toll-free for prompt, personal service. Have your order information and method of payment ready.

Ordering/Customer Service Hours (EST)
Monday-Friday: 8:30 AM - 7:00 PM
Saturday: 10:00 AM - 5:00 PM
After Hours Calls Are Recorded

Order by Internet

To order online anytime, go to www.SSTack.com. Use Catalog Quick Order to shop from this catalog. Or browse our online store for the latest products and specials.

Order by Fax or Mail

You can send your completed order form by fax to (440) 543-2710. Please include your credit card number, expiration date, signature and telephone number. Sorry no C.O.D's. Please use black ink.

International Orders

We are happy to ship our products world wide. For shipping charges call us at 440-543-2700 or fax your order to 440-543-2710. You may also order online at **www.sstack.com.**

Check Your Order Status

Check the status of your order online at www.SStack.com. Click "My Account", enter your email address and password, and then click "Order History". Or call customer service and we'll be happy to check the status of your order.

Return/Exchange Policy

When you receive your order, inspect it carefully and make sure it exceeds your expectations. If you are not 100% satisfied, contact us and return it within 30 days in like new condition with tags attached. We'll be happy to accept it for exchange, credit or refund as you direct. Saddles should be returned in 10 days. Shipping Charges are not refundable. Refer to the instructions on the packing slip included in your order. Please enclose a copy of the packing slip with your return. Sorry, books, videos, cd's and personalized items are not refundable.

Gift Certificates

Buy a gift certificate! Available in any amount over $25. May be redeemed by phone, mail, online, or in our store.

Other Information

Mail Preferences

If you no longer wish to receive our catalog or do not want your name shared with other carefully selected companies, please contact our customer service department.

Pricing

All merchandise is priced to offer you the finest quality at the lowest possible prices. We reserve the right to change prices without notice.

Errors

We make every effort to accurately represent our products, yet representation of our products with photography may not accurately be reproduced in printing. Description and typo errors may also occur. We apologize for any inconvenience.

SCHNEIDERS

Value Priced Horse Supplies Since 1948

8255 E. Washington St. Chagrin Falls, OH. 44023

Sold To:

Customer # _____ (from address label)

Name _____

Stable/Farm Name _____

Street Address _____

City _____ State _____ Zip _____

Day Phone ( ) _____

Evening Phone( ) _____

Fax Number ( ) _____

Email Address _____
We NEVER sell, rent, or trade email addresses.

Ship To: (if different)

Name _____

S/F Name _____

Address _____

City _____ State _____ Zip _____

Special Instructions for Customer Service:

PG.	ITEM #	DESCRIPTION (COLOR/SIZE)	QTY	PRICE	TOTAL	Additional S&H Charge

Method of Payment: SS CHARGE | MasterCard | VISA | DISCOVER | AMEX

☐ Money Order/Gift Certificate/Bonus Buck

☐ Check _____ Driver's Lic. #

☐ SS Charge # _____ Acct. Name (if different)

☐ Credt Card # _____ Exp.

Signature _____
SS Charge or Credit Card Holder

MERCHANDISE TOTAL		
SHIPPING & HANDLING CHARGES (from chart)		
ADDITIONAL CHARGES (from above)		◀ Post total from above
OHIO SALES TAX **		
SUB TOTAL		
Bonus Bucks, Gift Certificates, Coupons		
TOTAL AMOUNT		

Returned checks are subject to a charge

Shipping Information

In stock items are shipped promptly and will generally be delivered to you within 3-7 business days depending on where you live. See the chart to the right for standard shipping and handling charges.

Expedited Shipping Information

For even faster delivery, we offer Next Day Air, 2nd Day Air, and 3rd Day Air. Contact customer service for a shipping quote. ***Air Orders must be placed by 12 noon EST to be shipped the same day.***

** Ohio State laws require sales tax on orders shipped to Ohio addresses. Sales tax is figured on the item total plus shipping and handling and varies by county.

SPECIAL SHIPPING CHARGES

Due to their size and/or weight, some products require additional shipping charges

Western Saddles - Additional $15.00 per Saddle
English Saddles - Additional $8.00 per Saddle

Aerosol and other items indicated by this symbol cannot be shipped by air.

Shipping & Handling Charges

Under - 25.00	$8.95
25.01 - 50.00	9.95
50.01 - 75.00	10.95
75.01 - 100.00	13.95
100.01 - 150.00	15.95
150.01 - 200.00	17.95
200.01 - 300.00	18.95
300.01 - 500.00	19.95
Over - 500.01	20.95

Shipping charges are not refundable

FREQUENT BUYER BB BONUS BUCKS

FREQUENT BUYER PROGRAM

Every purchase from Schneiders earns points towards Bonus Bucks. Each dollar spent (excluding tax and freight) equals a point. Four times a year Schneiders will mail you a $20.00 Bonus Buck for every 500 points you've accumulated. You can redeem your Bonus Bucks online, over the phone, in our store, and at shows.

At shows save your receipts. When you accumulate 500 points mail your receipts in and we will send you a $20.00 Bonus Buck.